

**Cedrick C. Shipman**

**Customer Service Manager with extensive communication and customer service experience**

**Summary of Qualifications**

- More than 8 years of management experience. More than 13 years in Call Center environment.
- Familiar with all aspects of customer service.
- Adept at planning, forecasting, training, and comprehensive skills.
- Proven ability to lead effectively, hardworking, and able to multi-task.
- Outstanding training, leadership and comprehensive skills.

**Professional Experience**

**The Living Room, Inc. (Non-Profit)**

**Intake and Housing Specialist Coordinator**

**January 2017- Present**

- Met with clients to assess housing needs.
- Reviewed assets and determined appropriate funding.
- Coordinated community resources and assistance.
- Assisted clients with completing paperwork and documentation.
- Maintained client files for organization and regulatory reason.
- Attended meeting to plan resource strategies.
- Managed and supervised all of the intake specialist position.
- Hired and trained all new personnel for intake.

**State of Georgia**

**Economic Support Specialist II**

**March 2017-August 2017**

- Conducts interactive interviews and investigates applicants and recipients to determine eligibility for use of social programs and agency resources such as food stamps and Medicaid.
- Verifies and documents client information which is required by county, state, and federal regulations.
- Assesses client financial needs and makes appropriate referrals to other community resources as needed.
- Perform case management under well-defined procedures of the Department of Health and Family Services.
- Refers suspected cases to the fraud investigators
- Assist lobby service, pre-screens applicant to determine completeness and application accuracy.
- Maintain a caseload of 180 to 200 cases weekly.

**DeKalb County Government Water Dept. (Hire Dynamics) August 2016-January 2017**  
**Customer Assurance Agent**

- Coach, through in-person and electronic communication, call center agents to ensure success in performance and achievement of business metrics
- Partner with leadership throughout the business to ensure goal and priority alignment
- Utilize data to identify areas of opportunity or success at the agent and team level
- Ability to learn and utilize voice analytics software
- Identify potential business opportunities/threats as they arise
- Participate in cross-departmental communication to achieve set goals
- Ability to quickly learn policies and procedures of multiple business roles and function within the organization
- Complete workload in efficient and consistent manner
- Complete other duties as assigned

**Douglas County Government (DFCS/Global SCR Temp) 2013- October 2015**  
**CAPS Case Manager**

- Responsible for evaluating MAXSTAR computer system to ensure accuracy and timely submission
- Develop contacts with key individuals within DFCS system to address educational concerns regarding youth in the care, custody and oversight of DFCS
- Creates and maintains a high performance environment characterized by positive leadership and a strong team orientation
- Manages assigned work by coordinating training, planning workload, and facilitating good client relations.
- Monitors and organizes work to ensure quality and adherence to CAPS program and DHS agency rules, regulations, policies, and goals.

**The Center for Children and Young Adults** 2010-2010  
**Residential Service Counselor**

- Develop and maintain relationships with Board members, Center Directors, committees, volunteers, and others.
- Maintain effective means of auditing, monitoring, evaluating, and otherwise reviewing children's advocacy centers in accordance with best practices.
- Actively work towards achieving membership and program goals as outlined in CCYA's strategic plan and play an integral role in supporting CCYA member centers.
- Evaluate and revise policies and protocols as needed.
- Prepare high-quality materials, proposals, and reports required to support ongoing program activities.
- Plan, establish, analyze and report on progress on clients, benchmarking when appropriate.
- Work with Chief Executive Officer on other projects as assigned.

**Gwinnett County Government (DFCS)** 2008-2011  
**CAPS Case Manager**

- Responsible for evaluating TANF recipients.
- Responsible for evaluating MAXSTAR computer system to ensure accuracy and timely submission
- Develop contacts with key individuals within DFCS system to address educational concerns regarding youth in the care, custody and oversight of DFCS
- Creates and maintains a high performance environment characterized by positive leadership and a strong team orientation
- Manages assigned work by coordinating training, planning workload, and facilitating good client relations.
- Monitors and organizes work to ensure quality and adherence to CAPS program and DHS agency rules, regulations, policies, and goals.
- Ensures documentation, authorizations, reports, and records are completed and submitted according to schedule. Maintains own system for managing paperwork.
- Interpret and apply relevant rules and regulations in all actions
- Refer clients to other agency, public, and community resources if needed

**City of Atlanta, Atlanta, GA**

2003-2008

**Customer Service Manager, Sr.**

- First Customer Service Manager Sr. for the Department of Public Works. (i.e. Solid Waste Services, Office of Transportation and Quality of Life)
- Overseen 15 Customer Service Reps and assist with all day to day operations of call center.
- Perform weekly statistics for Call Center. Including City Council, Mayors and Commissioner Requests.
- Hire and train employees, monitor and evaluate performance.
- Develop and implement new standard operating procedures for call center.
- Responsible for all budget needs for Customer Service division. (i.e. payroll)

**City of Atlanta, Atlanta, GA**

1999-2003

**Customer Service Supervisor, Transportation**

- Assign and assist if necessary staff in performing customer service functions
- Coordinating staff assignments; monitoring telephone conversations.
- Assist in handling customer inquiries.
- Prepared reports, memos and other documents for customers.
- Perform evaluations on employees and set improvement plans for Reps.
- Monitor Customer Service Reps phone calls.

**Education**

Clark Atlanta University, Atlanta GA

Covert High School, Covert MI



**Eddie Travis Hall**



To The Honorable Governor Brian Kemp

I would like to submit my name for consideration for nomination to fill the unexpired term of Sen. Johnny Isakson.

I am a registered, active participant of the Republican Party. I reside in the 14<sup>th</sup> District. A district that has proven time and time again we align with the “Grass Roots” movement. I believe this philosophy is essential to the future success of our party, our state and our country. I worked diligently on your campaign, had a big role in delivering this district for Lt. Governor Duncan and hold the District Wide Post #7 on the Gordon County Board of Education. I am in the first months of my first term on this board, and have previously served 8 years on the Calhoun City Board of Education. I am a believer in quality education.

I have also served on various committees, zoning commission and other appointments from various governments at the local level. I recently ran the campaign to elect Rep Matt Barton to the Georgia House of Representatives. We were the underdog. We won with less money and harder work against the hand picked candidate of Speaker Ralston. I know how to dig in and fight.

On a personal level, I have a background in sales and marketing. I have worked for big companies. I have worked for myself and presently work for my lifelong friend in his business, coordinating sales and marketing. I have experience in import and export. My grand father was a farmer. I have a well rounded back ground.

I offer you a unique chance to make an appointment that puts a true man of the people in a position to help our President drain the swamp. I urge you to break the norm, nominate Eddie Hall. Shake up the establishment!

Thank you for your consideration.





Hal Shouse



## Profile

I'm a single father who has raised his 12 year old daughter from birth, on his own while starting, building and running multiple businesses. As a former Navy 'Devil Doc', it was my great pleasure to serve my country taking care of some of the finest Marines on the planet. I MISS serving my country, deeply. I will serve again, hopefully as the next US Senator from Georgia. A Constitution-loving, gun-totin' Democrat from the 1980's era, before they got "Beto'd".

As our Great States' US Senator, my goals will be :

1. Mitigate the 'acts of mass violence' perpetrated against our country's citizens WITHOUT taking any ANY 2nd amendment rights from lawful citizens. I will present a multifaceted plan for a multifaceted problem.
2. Bring our Law Enforcement Officers into the 21st century with increased funding, increased training, and a pay scale that makes them more competitive, so that departments can attract and keep the very best .
3. Hold LEOs accountable for 'gaps' in law enforcement. The fringe left would like nothing more than to add new laws after each tragedy, however actual enforcement of our existing laws would prevent 90% of the tragedies to begin with. Current Republicans, as well as the Democrats have been silent in regards to our county's failure to enforce laws, failures that have provably lead to DOZENS of unnecessary deaths. We need to assess the problems and fix them. Budgeting, training, and manpower increases are needed. NO felon who fills out a Form 4473, should be walking the streets. Yet very few are arrested for it. Where I come from, we call that 'Bullshit.'
4. Work across the aisle to fix our broken healthcare system for civilians AND for our Veterans.
5. Fight the encroachment on our Constitutional rights down to the last breath in my body. ALL of the Constitution, NOT just the parts I agree with. Most Democrats scream from the top of the mountain that they'll take them and too many Republicans give them away quietly. NO MORE!!
6. Work across the aisle to root out and eliminate fraud, waste, and abuse in our military, it's taking up resources we could divert to our LEOs on the home front. As a Veteran, I've

seen it firsthand.

7. Father's rights is an overlooked problem that effects a huge portion of the citizenry. The best way to be treated as a 3rd class citizen in family court, it to have a penis. As a single father I've seen it first hand, and it's ugly, ugly like ALL discrimination is. It needs to be addressed on a National level.

8. DFCS has great intentions but horrible execution, it needs more oversight. DFCS violates our citizens' rights on a daily basis, causing more harm than good in far too many cases.

9. Immigration reform needs to be brought into the 21st century as well; modernized and streamlined it could provide LEGAL entry into the country for millions of future productive citizens. I have a comprehensive plan to accomplish this.

10. Discrimination of hunters and gun owners by large corporations fueled by the fringe left, are openly denying services to these citizens, either out of fear of punishment by the radical left or out of an un-American ideology. If a baker can't deny service to a gay couple, why can large businesses refuse service to hunters and outdoor businesses? Unacceptable.

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the ring left or out of an un-American ideology. If a baker can't deny service to a gay couple, why can large businesses refuse service to hunter and outdoor businesses? Unacceptable.

## Experience

### 2018-PRESENT

I own and operate HogSWAT, founded in Dec of 2008, we are the longest continually operating hog control company in America that does guided, night time thermal hog hunts. Our main task is keeping the hogs off of their crops, (which they can destroy a 100 acre field in one night) Yes, I'm a professional pig hunter.

### 1995-2008

I ran the largest escort service in Phoenix, Arizona for 13 years. Yes, I owned and operated topless and nudie bars and nude bars! I had over 50 employees/subcontractors and was tasked with the day to day operations including marketing, hiring, and security. Some of the finest people I've ever worked with worked with me at these clubs. The worst people we dealt with were the scummy politicians.  
(Never saw you there, Governor Kemp)

### 1989-1993

I was proud to serve my country as a Navy Corpsman serving with the 3rd MARDIV , Marines. We were called Devil Docs and as a Doc, a name I gladly earned through blood, sweat, and tears, I learned many things, including advanced emergency battlefield techniques, basic life support, and minor surgical procedures. I instructed Marines on basic and advanced treatment of minor/critical wounds and triage. I shot "expert" with my Marines, bunked with them, fought with them, and stitched them up. I went where they went and did as they did. I was like a Marine, except with outstanding sideburns.

## Education

Graduate, Apache Junction High school, class of '89

Advanced courses in both the medical area and small unit operations while in the Navy. BUD/S class 172. I was injured and didn't graduate but I learned much that helped shape me into the person I am today, successful (in my own small way) and happy.

## Summery

It's time to put partisan, 'yellow dog' politics behind us. Governor Kemp, you have a unique opportunity demonstrate that you are above partisan politics by appointing me as our next US Senator for the Great State of Georgia. This will be the first step in fixing the many problems that partisan politics has forced upon us. I'll serve with honor, integrity, and an open mind, resolute in finding solutions to our problems, never ignoring them for political or personal gain. I've served before and I'm here to serve again.



# James C. (Jim) Thornton

## *Statement of Interest*

My objective is to represent the State of Georgia as a member of the United States Senate. Having been a lifelong resident of Georgia, a practicing attorney with a diverse client base of individuals, families, and small businesses, and the two-term Mayor of LaGrange, I have developed and proven the ability, the competence, and the demeanor to represent our state effectively. My political service and my professional record demonstrate the highest levels of ethics and integrity, and my personal and political philosophy would reflect the prevailing views of most Georgians and would serve our state well over the long term. I would welcome the opportunity to expound upon my experience and philosophy at an appropriate time.

## *Political Activities*

### **Mayor of LaGrange, Georgia** **2014 to present**

During my six-year tenure as Mayor of LaGrange, the city has experienced a period of unprecedented growth and prosperity. By working in close partnership with county and state leadership and with the business and philanthropic communities, our city has thrived. We have enjoyed a time of economic prosperity, and we have been able to use our resources to address public safety issues and to improve quality of life for our residents. The work we have done in LaGrange has garnered statewide and even national attention. My service as mayor and our collective success has proven my leadership skills and abilities, and my commitment to fiscally responsible but effective governance has produced good results.

### **City Council of LaGrange, Georgia** **2010 to 2014**

**Georgia Municipal Association** (currently serving as 2nd Vice President), including service on **Legislative Policy Council** (2014-present; Chair of Municipal Government Policy, 2016-2018) and on **Federal Policy Council** (2016-present; currently serving as Chair)

**Criminal Justice Coordinating Council** (2017-present) (Governor's appointee)

**Middle Chattahoochee Regional Water Planning Council** (2015-present) (Governor's appointee)

**Three Rivers Regional Commission** (2014-present) (Chair, 2018-present)

**Georgia Republican Party** (Troup County Party member; Delegate to 3rd District Convention; Delegate to State Convention; Chair of Troup County Convention, 2013, 2015, 2016, 2017, and 2019; Chair of 3rd District Convention, 2016 and 2017; Contributing Member, Republican National Lawyers Association)

## *Employment History*

### **Thornton & Graham, P.C., LaGrange, Georgia** **2002 to present**

Partner. General Civil Practice. Areas of specialty including commercial, real estate, corporate, church, probate, and trust law. Clients include individuals, families, small businesses, colleges, churches, and other institutions. In my law practice, I prioritize problem-solving for my clients, and I work to do so in the most cost-effective manner possible. My role, both as an advisor and advocate for my clients, is to add value to their family or business transaction and to help them attain their goals. By focusing on the needs of the client and by building a reputation for honesty, integrity, and fairness, I have been very successful in my business while simultaneously helping my clients succeed.

<b>James C. Thornton, Attorney at Law, LaGrange, Georgia</b> Solo-practitioner. General Civil Practice.	2001 to 2002
<b>Kirby &amp; Roberts, P.C., LaGrange, Georgia</b> Associate Attorney. General Civil Practice.	1999 to 2001
<b>City of LaGrange, Georgia</b> Prosecuting attorney for the Municipal Court.	1999 to 2001
<b>Law Offices of Ellis C. Smith, LaGrange, Georgia</b> Associate Attorney. General Civil and Criminal Practice.	1997 to 1999

### *Educational Background*

<b>Emory University School of Law, Atlanta, Georgia</b> J.D. <i>with distinction</i> (1997); Academic Rank: 7 out of 261 (top 3% of class) Order of the Coif; Managing Editor, Emory Law Journal (1996-97).	1994 to 1997
<b>LaGrange College, LaGrange, Georgia</b> B.A. <i>summa cum laude</i> (1994); Dual Major: Mathematics & Psychology	1991 to 1994

### *Professional Memberships*

**State Bar of Georgia** (Member, **Board of Governors**, 2007-2011; Member, Finance Committee and Advisory Committee on Legislation, 2009-2012); **Alabama State Bar**

### *Community Involvement*

**LaGrange-Troup County Chamber of Commerce** (Member, Board of Directors, 2003-2012; Chairman, 2010-2011)

**United Way of West Georgia, Inc.** (Member, Board of Directors, 2002-2008; Campaign Chairman, 2007-2008)

**Leadership Georgia** (Class of 2008)

**Rotary Club of LaGrange** (Member, 1998-present; Treasurer, 2004-2005)

**North Georgia Conference, United Methodist Church** (Lay Delegate, 1999-2011; Member, Board of Trustees, 2012-2017; Chancellor, 2017-present)

### *Political Candidate Experience*

**2013 and 2017 Candidate for Mayor of LaGrange**

Website: [www.jimthornton.org](http://www.jimthornton.org); Facebook: [www.facebook.com/mayorjimthornton](https://www.facebook.com/mayorjimthornton)  
Campaign videos available on Facebook and YouTube channel: mayorjimthornton

### *Personal*

Lifelong resident of Georgia. Married to Corinne Thornton. Avid reader of history and biography. Active member at First United Methodist Church of LaGrange.

### *Contact Information*



# Raman Ramesh

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## Summary

US government, federal, state, county and city elected politicians, by far, have become cesspools of self-dealing, hypocrites who feign to work for the upliftment of the very people who elected them and put them in this powerful position. The hubris, elitism, fake news and corruption demonstrated by members of both parties who take up positions of power and treat it as a career to enrich themselves is what stirs up common people like me, who have no political experience but a lot of real life experience, having come up through hard work and diligence and who genuinely want to serve and lead to bring back dignity, respect, trust and integrity to the position and to serve this great country.

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## Education

<b>Georgia State University</b> MS Computer Science	1991
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## EXPERIENCE

<b>CDC NIOSH, Atlanta, GA</b> <i>Sr. Engineering Manager (Contract Position)</i>	March 2019 – Present
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- Leading a team of application engineers to build a state-of-the-art analytics data warehouse

<b>The Coca-Cola Company, Atlanta, GA</b> <i>Sr. Program Manager (Contract Position), Application Migration to the Cloud</i>	Oct 2016 – Oct 2018
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- Lead migration of applications to the cloud

<b>Deloitte, Atlanta, GA</b> <i>Sr. Program Manager (Contract Position)</i>	Aug 2015 – Aug 2016
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- Lead Infrastructure and Application migration to private cloud

<b>Sterling Backcheck, Marietta, GA</b> <i>Sr. Program Manager (Contract Position)</i>	Jan 2015 – Aug 2015
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- Lead a team on a large data center refresh effort

<b>IHG, Alpharetta, GA</b> <i>Sr. Program Manager (Contract Position)</i>	Apr 2012–Dec 2014
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- Lead several teams on application onboarding to the IHG owned data centers.

<b>Corus 360, Norcross, GA</b> <i>Director, Enterprise and Mobile Development</i>	Oct 2010– Mar 2012
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- Lead large enterprise and mobile development efforts

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## Entrepreneurship and Leadership

<b>CEO and owner of several companies and serial entrepreneur</b>	1995 - Present
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- Lead consulting and product development companies
- Owner of several commercial properties in the Alpharetta and Windward areas of North Fulton

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## Public Service

- President, Georgia Tamil Sangam, 1996.
- Hosted senior government officials from India during the Atlanta Olympics.

Dear Governor Kemp:

Timothy E Nikles, "CPA Inactive"

[REDACTED]

[REDACTED]

[REDACTED]

When I first heard about your request for someone to replace the retiring Senator I prayed long a hard about whether I should respond.

I am a Concerned Georgia citizen.

First and foremost I pledge to defend the Constitution of the United States of America against all enemies both foreign and domestic.

Sadly we have too many domestic enemies.

I attended the rally for you in Savannah.

One of my dear friends, Michael Owens, President Tourism Leadership Council (TLC) spoke on your behalf at the rally

My wife and I volunteer for many TLC events

We also volunteer for Ronald McDonald's House

We are also heavily involved with our church Community Bible Church of Savannah (CBC). I served on there Financial Advisory Committee.

I am not a politician nor a lawyer and I have never ran for office except for two times for an officer of my university of Akron accounting fraternity and also a board position of our HOA which I am currently the Board's Vice President.

I am like President Trump not a politician or a lawyer but a business man with over 40 years experience.

But unlike President Trump I am far from being rich.

I am semi-retired meaning I work when I want to not when I have to.

I assist two small organizations in making prudent business decisions

One a for profit Custom Sign Shop and the other a small non-profit organization

I also offer business advice, free of charge, to anyone I meet that could use it.

I would very much appreciate this opportunity to attempt to reshape the direction of our great country.

I will do everything in my power to reverse the current path of the Progressive movement

As President Trump has stated, "Socialism will never succeed in America"

Also I must state that the USA is not a Democracy and never has been one

I will not be bought by any Lobbyist.

I long for a return to Senators being appointed by the state and not a popular vote

Along with President Trump I will fight hard to "Drain the Swamp" and reduce the size of the overreaching Federal Government.

Lastly I am one of those Georgians the Stacy Abrams and those like her hate the most.

I am a believer who is very concerned about the open attack on the Constitution and Christians.

I am a proud "Deportable"

As JFK said "it's not what your country can do for you, it is what you can do for your country"

I am at a time in my life where I want to give back to my country.

Sadly most people who go to congress are only interested in getting reelected.

They spend most of their time caving to the Progressive Media and obtaining campaign finance donations.

I will do neither

My focus will be on doing what is best for Georgia

I will not ever cross the aisle and work with any Democrat

They have proven that they never support any conservative ideas

Please contact me so we can discuss both your and my ideas

Passionately

Timothy E Nikles, "CPA Inactive"

# Tyler Crawford

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*“The government is not simply the personification of the general will. The government institutions have their own institutional interest” – Thomas Sowell*

It is viewed through this lens that any government employee, or applicant, should hold their own accountability to the people as the maximum precedent. It should be the goal, not only to minimize the influence of these institutional interests, but to constrain the sphere altogether of the federal government and allow for the free pursuit of its people. A Senator should hold the interests of the state they represent and the citizens within that framework.

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## Owner/Founder – Pro Series Fabrication

June 2015 – Present / Statham, GA

- Programming, Setup, Operation of CNC machinery (Mills, Lathes, Routers, Plasma Cutters)
- Training/Management of employees
- 3d modeling, 3d printing, Laser engraving
- Material acquisition, shipping, sales, marketing, everything

## Engineer – Engineering & Cycle

March 2013 – June 2015 / Comer, GA

- 3d modeling, 3d printing, and machining of prototype parts
- Product Design, Durability testing, Sound metering

## Machinist – Remington Outdoor Company

April 2010 – March 2013 / Lawrenceville, GA

- Programming, Setup, Operation of CNC mills and lathes
- Durability testing and Sound metering of various product lines

## **Education**

- **Kennesaw State University** (August 2003 – May 2008)  
Bachelor of Business Administration
- **Lanier Technical College** (August 2008 – May 2010)  
Motorsport Vehicle Technology Engine, Chassis, Fabrication Certificates  
Machine Tool Technology CNC specialist Certificate

## **Summary**

Ingrained into my head as a child was a BASF commercial that had a tagline of “We don’t make a lot of the products you buy, we make a lot of the products you buy better”. In my profession, everything revolves around making the product better. How do we make it lighter? How do we make it stronger? How do we make it function better? It’s the journey from raw idea, to machined or printed prototype, to testing, to evaluation and finally to continuous improvement that translates well to government. Is our government applying the scientific method to its legislation? Are we actually helping the people we proclaim so loudly to matter to us? Does it use verified and quantifiable data to examine its policies and to influence future decisions?

I realize there are hundreds of qualified candidates applying for Isakson’s seat, I cannot speak to them but I can say this: I have spent the last 10 years working with a goal of continuous improvement in everything I make and a government position would not be any different.

“Good is the enemy of great. And that is one of the key reasons why we have so little that becomes great. We don’t have great schools, principally because we have good schools. We don’t have great government, principally because we have good government. Few people attain great lives, in large part because it is just so easy to settle for a good life.” – Jim Collins